ASTRP.235RC2

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#7/a

D.Cotton

12-7-00

Applicant	:	Charles D. Lanier, et al.	) Group Art Unit 2762
			)
Appl. No.	:	09/375,867	)
			)
Filed	:	August 17, 1999	)
			)
For	:	INTELLIGENT HELP SYSTEM	)
			)
			)
Examiner	:	Michael Pender	

RESPONSE TO MAY 17, 2000 OFFICE ACTION

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

This communication is in response to the May 17, 2000 Office Action.

IN THE CLAIMS

Please cancel claims 1-25, 32 and 36-44 and amend Claims 26 and 33 as follows:

26. (Added and Once Amended) In a computer system, a method for selecting help messages for aiding a user of a computer program comprising the steps of:

storing a help information database;

monitoring a series of user-directed events from an input device;

generating data indicating said series of use-directed events;

storing said generated data in a knowledge base;

testing said generated data against stored data, said stored data stored for the purpose of analyzing said generated data to determine appropriate help information and

using the data indicating said series of user-directed events stored in the knowledge base to select help information from said help information database.

GP ~~2162~~ $

PATENT 2122

Case Docket No. ASTRP.235RC2
Date: November 17, 2000
Page 1

In re application of :	Lanier, et al.
App. No.	:	09/375,867
Filed	:	August 17, 1999
For	:	INTELLIGENT HELP SYSTEM
Examiner	:	Michael Pender
Art Unit	:	2762

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on

November 17, 2000
(Date)

David N. Weiss, Reg. No. 41,371

#6

12-7-00

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

Sir:

Transmitted herewith is an amendment in the above-identified application.

(X)   An extension of time to respond for Three months is hereby requested.

Time Extension Fee:

( )	one month	($110 large entity)
( )	two months	($390 large entity)
(X)	three months	($890 large entity)

The fee has been calculated as shown below:

CLAIMS AS FILED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDITIONAL FEE
Total Claims	38	—	81	= 0 ×	$18	= $-0-
Independent Claims	5	—	10	= 0 ×	$78	= $-0-
If application has been amended to contain multiple dependent claim(s), then add				$260	= $-0-
Time Extension Fee					$890

	TOTAL ADDITIONAL FEE FOR THIS AMENDMENT	$890

(X)	Three (3) Supplemental Reissue Declarations.
(X)	Copy of Declaration Under 37 C.F.R. § 1.131 submitted on December 7, 1995 in the parent application, application No. 08/223,620.
(X)	Return prepaid postcard.
(X)	A check in the amount of $890 is enclosed.
(X)	Please charge any additional fees, including any fees for additional extension of time, or credit overpayment to Deposit Account No. 11-1410. A duplicate copy of this sheet is enclosed.

11/28/2000 YPOLITE1 00000041 09375867

01 FC:117   890.00 OP

David N. Weiss
Registration No. 41,371
Attorney of Record

L:\DOCS\DNW\DNW-2628.DOC: clk/111700